



MAINTENANCE INSTRUCTIONS

Porcelain Enamel Products (Floor Sinks)

This information is intended to provide basic general guidelines and recommendations for storage, installation, care and cleaning of Wade Porcelain Enamel Products. These guidelines should be followed in order to properly maintain the quality of the product and to ensure it provides the expected level of performance. There are constantly changing conditions at a job site and differences in installation methods between sites, the ultimate responsibility for proper storage, installation and appropriate care must be with the customer.

STORAGE & HANDLING

Each product should be visually inspected for damage when received. If the box or packaging is damaged before opening or removing, inspect the contents carefully. The packaging should be opened with a utility knife, taking care that the blade does not impact the product. If damage is evident, it should be reported immediately to the supplier. A photo of the damage is recommended and the proper claim filing procedure must be followed.

If the product is not damaged, re-package and store under cover in a clean dry location – preferably indoors. If pallet quantities are received, be sure to return each boxed product onto the pallet and re-wrap the entire pallet. The products should be stored away from moving vehicles and protected from any possible impact damage. Handling and movement of the product should be kept to a minimum in order to avoid damage.

If the product must be stored outdoors, take proper precautions to protect the material from the weather. The packaging should be protected from deterioration in order to maintain the integrity of the product.

INSTALLATION

The product should remain in its original packaging for transporting to the installation location. Do not remove the product from its packaging until it is ready to be installed.

At the time of installation, the installer should ensure that the product has its top surface covered and protected. Care should be taken to adequately protect all finished surfaces which will be exposed and visible for the duration of the job. The protection method should provide adequate protection from spillage, dirt, debris or from impact damage from construction activities.



Under no circumstances should concrete, grout or any abrasive materials used in conjunction with other construction activities such as floor or wall tile be allowed to enter or be washed into the units. Highly abrasive materials can have a detrimental effect on the surface of the product and can affect the long term performance. In the event that spillage of detrimental dyes or chemicals occurs, the spillage should be removed and cleaning should be immediately carried out, followed with the care and maintenance procedures.

These recommendations are to ensure that the product maintains its high quality of finish once installed and that it provides the expected longevity of service.

CARE & CLEANING

The porcelain coating is formulated as an “Acid Resistant Coating” and as such may suffer damage if it is allowed in contact with Alkali cleaning solutions. These solutions should NOT be used under any circumstances.

For best results, we recommend the following when caring for your Wade product:

- Use mild detergent such as liquid dish washing soap and warm water for cleaning as the preferred method. Do not use abrasive cleaners that may scratch or dull the surface.
- Carefully read the cleaner product label to ensure the cleaner is safe for use on the product.
- If possible, test the cleaner on an inconspicuous area before applying to the entire surface.
- Do not allow cleaners to sit or soak on the surface.
- Wipe surfaces clean and rinse completely with warm water immediately after a cleaner is applied. Rinse and dry any overspray that accumulates on nearby surfaces. Flush the unit with warm water at least three times.
- Do not use wire brushes, steel wool or abrasive sponge pads for cleaning.
- In the rare occurrence of stubborn stains, use abrasive cleaners sparingly and as lightly as possible.
- Be careful not to leave staining materials in contact with the enamel surface for extended periods of time. In areas of high use, the product should be inspected and cleaned frequently.



RECOMMENDED CLEANING PRODUCTS

- Comet bathroom cleaner
- Fantastic Antibacterial Heavy Duty Cleaner
- Formula 409 Antibacterial All Purpose Cleaner
- Lysol Bathroom Cleaner
- Windex Original

For Rust Or Persistent Stains

- Bon Ami
- Super Iron Out Multi-Purpose Rust and Stain Remover
- Zud Multi-Purpose Cream Cleaner

Notes on Cleaning

Success with cleaning agents and procedures is dependent upon such factors as the hardness, temperature and quality of the water, using exact measurements of ingredients, changes in cleaning formulas and the condition of the product being cleaned. Since there are variations within these factors, Wade cannot guarantee the effectiveness of the formulas recommended, only that we do not consider them to have a detrimental effect on the porcelain coating.

Gloss reduction, scratching, staining and etching of the finish of the porcelain over time due to use are not considered manufacturing defects but are indicative of normal wear and tear. These conditions may be caused by a combination of usage, cleaning practices or water and/or atmospheric conditions. Damage caused by accident, misuse or abuse is not covered by warranty. Improper care and cleaning will also void warranty.